FRIDAYS AT FIVE
HOW TO LOGIN & WATCH

1. Login for the Fridays at Five Page.
   (Click the link above to be automatically sent to the viewing page after logging in. We recommend using an updated browser such as Google Chrome, Firefox, or Safari.)

2. Follow the instructions below for logging in.

   **If you are a current Member or were a past Member please enter your email in the username space followed by your password.**
   - If you forgot your password click “Forgot Password?”
   - An automated email to reset your password will be sent to your email immediately.
   - *Refresh your email & check your primary & spam inbox.*

   **If you are not a Member and have never had an account with SFJAZZ, click the REGISTER button under “I'M A NEW CUSTOMER.” You will be prompted to create a username and a password. After that, you will need to purchase a digital membership. Once this is purchased, you can continue to follow these steps on how to watch.**
Once logged in, you will be sent to the My Membership page. When successfully logged in, it will say “Hello, (your name)”. You then will need to click on the *Fridays at Five* link which is underlined on the right side of the screen. That will then take you to the concert.

If you are successfully logged in to the *Fridays At Five* page ([SFJAZZ.org/Watch](http://SFJAZZ.org/Watch)), the words “My Account” will appear in the upper right hand side of your screen.

On the screen, it will say “Live in _x_ hours”. This will tell you how much time you have until the show starts, you may also click “Set a Reminder” to add this to your calendar.
The show will automatically start streaming at 5 PM Pacific Time and end around 6 PM Pacific Time. If the video doesn’t auto-play, click the red button on the video player to start streaming. Enjoy the show!

More Tips & Tricks to streaming Live:

1. Log in early for news from SFJAZZ and pre-show content
2. Check the sound on your device (adjust your volume)
3. If the live stream still isn’t working, please try a different web browser or device (see Step 1 for recommended browsers; desktop (recommended), tablet or smartphone).

Every donation you make is split 50/50 with the artists on stage and SFJAZZ’s artistic and education programs.

*Want to Cast or Airplay to watch YouTube on your TV? Click here.