

SFJAZZ DIGITAL HOW TO ACCESS

Accessing On-Demand Content Accessing Alone Together Livestreams

1.

Accessing On-Demand Content

1. You must be logged in with an active SFJAZZ membership in order to access On-Demand content.
 - a. Navigate to [SFJAZZ.org](https://www.sfjazz.org), click “Login” at the top of the screen, and enter the email address and password associated with your SFJAZZ account. Upon login, you’ll be redirected to your membership profile. From there, click on “SFJAZZ Digital” under “Membership benefits,” or click “View All” under the “Digital” tab at the top of your screen to be brought to the [Digital Landing Page](#).

The screenshot shows the SFJAZZ Digital landing page. At the top, there is a navigation bar with the following items: SFJAZZ, DIGITAL (highlighted), TICKETS, MEMBERSHIP, VISIT, SUPPORT, EDUCATION, and COLLECTIVE. On the right side of the navigation bar, there are links for My Account, Calendar, Merch, and Cart. Below the navigation bar, the page is divided into a sidebar and a main content area. The sidebar on the left contains a list of menu items: ON DEMAND, FRIDAYS AT FIVE, LIVESTREAMING CONCERTS, BACKSTAGE, SIRIUS XM, MY CONTENT, and BLOG. A red button labeled 'VIEW ALL' is positioned below the 'BLOG' item and is circled in yellow. The main content area is titled 'SFJAZZ DIGITAL' and features two featured concert cards. The first card is for 'ON DEMAND CONCERTS', showing a woman playing a guitar, with the text 'NOW THRU NOV 15' and '\$10 EACH | MEMBERS-ONLY'. Below the image is a red 'VIEW' button. The second card is for 'AFRO-CUBAN ALL STARS', showing a group of musicians, with the text 'ON DEMAND OCT 15-NOV 15', 'BUENA VISTA SOCIAL CLUB REVISITED', and 'W/ JUAN DE MARCOS'. Below the image is a red 'RENT' button.

Not an active member, or need to renew your membership?

Click the “Membership” tab, then click “Join or Renew” to activate your membership!

2. Click the month for which you want to see SFJAZZ Digital offerings.



3. Scroll down to “SFJAZZ ON DEMAND,” select the concert you would like to rent, and click “View” to be taken to the Concert Detail Page.

OCT 2020

SFJAZZ ON DEMAND

Each on-demand concert is available to rent by Digital Members for \$10, which will provide unlimited access to that specific concert through November 15, 2020.

 <p>OCT 15–NOV 15</p> <p>50TH ANNIVERSARY</p> <p>JOHN COLTRANE'S 'A LOVE SUPREME'</p> <p>W/ RAVI COLTRANE, GERI ALLEN, JOE LOVANO, & MORE</p> <p>VIEW</p>	 <p>OCT 15–NOV 15</p> <p>THERE IS NO OTHER</p> <p>RHIANNON GIDDENS & FRANCESCO TURRISI</p> <p>VIEW</p>	 <p>OCT 15–NOV 15</p> <p>BUENA VISTA SOCIAL CLUB REVISITED</p> <p>AFRO-CUBAN ALL STARS</p> <p>W/ JUAN DE MARCOS</p> <p>VIEW</p>	 <p>OCT 15–NOV 15</p> <p>MUSIC OF MILES DAVIS & ORIGINAL COMPOSITIONS</p> <p>SFJAZZ COLLECTIVE</p> <p>VIEW</p>
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4. From the Concert Detail Page, click “Rent” to add the concert to your cart. If you’re not sure, you can scroll down the page to watch a trailer of the concert! **Note: if don’t see “Rent,” please make sure you’re logged in with an active Membership.**



Fridays at Five Premiere: SEP 25, 2020
This Rental Expires: NOV 15, 2020
Available for unlimited views

This once-in-a-lifetime performance from December 2014 was culled from one of the most memorable weeks in SFJAZZ’s history, in which we celebrated the 50th Anniversary of jazz legend John Coltrane’s magnum opus *A Love Supreme*.

Each night of this special week was curated by saxophonist and composer **Ravi Coltrane**, John Coltrane’s son, and featured a different spectacular lineup of master musicians performing Coltrane’s timeless music. This concert features a stellar quintet including Ravi Coltrane, saxophone master and former SFJAZZ Resident Artistic Director **Joe Lovano**, pianist **Gerri Allen**, bassist **Drew Gress**, and drummer **Ralph Peterson Jr.**

Members-Only Price: \$10.00

[RENT](#)

5. You will then be taken to your shopping cart. You may checkout or continue shopping. Click “Checkout” to be brought to the payment page.

Note: your cart contents will expire after 30 minutes of inactivity.

If you click “Continue Shopping,” you’ll be brought to the SFJAZZ homepage. To get back to the Digital Landing Page from the homepage, click the “Digital” tab at the top of the screen (see Step 1 screenshot).

CART

JOHN COLTRANE'S 'A LOVE SUPREME' REMOVE

1 item @ \$10.00

Order sub total: \$10.00

TOTAL: \$10.00

[CHECKOUT](#) [Continue Shopping](#)

6. When you click “Checkout,” the next page will give you the opportunity to make an additional donation to SFJAZZ (your support is greatly appreciated!). You can click “Skip,” or add a donation to your cart that will support SFJAZZ’s artistic and education programs.

ADD A DONATION



Every dollar you donate during this pandemic helps us create greater opportunities for artists, build online resources for students and teachers, and prepare for our return to live concert presentations. All donations are tax-deductible.

Current Order Total: \$10

Suggested Donation:

Total With Donation: \$25.00

[ADD DONATION](#) [Skip](#)

7. From the Donation page, you will be brought to the Payment page, where you can enter your payment information, double-check your billing address and cart contents, and complete checkout. Be sure you have “Digital Product” selected as your delivery method. If combining digital and physical merch, be sure to select a delivery method for your physical merch (this will not affect your digital purchase). Click “Checkout” to complete your purchase.

BILLING ADDRESS
your billing address will appear here
EDIT

DELIVERY METHOD
 Digital Product

ORDER COMMENTS
Enter comments here...
(100 character max, optional)

JOHN COLTRANE'S 'A LOVE SUPREME'

1 item @ \$10.00

Order sub total: \$10.00

TOTAL: \$10.00

CHECKOUT

8. After completing payment, you'll be brought to the Confirmation page. All SFJAZZ digital content you've purchased will display on this page, including any links necessary to access your digital content. You will also receive an e-receipt to the email address listed in your membership account, which will contain your payment receipt as well as any links necessary to access your digital content.

CONFIRMATION

Thank you! Your order has been processed. You will receive an e-mail receipt to the address listed in the Billing Address below.

Your Upcoming Livestream: Zakir Hussain
THU, NOV 12 • 7 PM PT (10 PM ET)

ADD TO CALENDAR

Your On Demand Concert: Benny Green, Solo Piano
Expires NOV 15, 2020

WATCH

Your On Demand Concert: John Coltrane's A Love Supreme
Expires NOV 15, 2020

WATCH

SFJAZZ Members enjoy exclusive access to Fridays at Five, Alone Together, On Demand Concerts, and more.

Note: You can click “My Concerts” under the “Digital” tab at SFJAZZ.org for anytime access to your purchased digital concerts.

The screenshot shows the SFJAZZ website's digital content page. At the top, there is a navigation bar with the SFJAZZ logo on the left and menu items: DIGITAL, TICKETS, MEMBERSHIP, VISIT, SUPPORT, EDUCATION, and COLLECTIVE. On the right side of the navigation bar, there are links for My Account, Calendar, Merch, Cart, and Search. Below the navigation bar, on the left, is a vertical menu with the following items: MY CONCERTS (circled in yellow), ON DEMAND, FRIDAYS AT FIVE, LIVESTREAMING CONCERTS, BACKSTAGE, DIGITAL LABS, SIRIUS XM, and BLOG. The main content area is titled "SFJAZZ DIGITAL" and features two featured concert cards. The first card shows a woman playing a guitar and singing, with the text "NOW THRU NOV 15" and "\$10 EACH | MEMBERS-ONLY". The second card shows a band performing on stage, with the text "ON DEMAND OCT 15-NOV 15" and "BUENA VISTA SOCIAL CLUB REVISITED".

2.

Accessing *Alone Together* Livestreams

1. To access SFJAZZ's *Alone Together* Livestreams, visit the Digital Landing page and scroll down to “*Alone Together*” for information about that month's concert. Click “View” to be brought to the purchase page for that month's livestream. **(Note: You must be logged in to your SFJAZZ account with an active membership in order to purchase livestream access.)**

Please Note: *Alone Together* Livestreams are live events that happen at an appointed time. However, each livestream page also lists dates and times for a rebroadcast and On-Demand viewing period. Your “ticket” to a livestream also grants access to both the rebroadcast, as well as the On-Demand period (with unlimited views).

The screenshot shows the SFJAZZ website's "Alone Together" livestream page. At the top, the title "ALONE TOGETHER" is displayed in red. Below the title, a descriptive paragraph reads: "Intimate and engaging concerts streamed live from the Miner Auditorium stage at the SFJAZZ Center. Each concert is available to SFJAZZ Members for \$10." Below the text is a photograph of a man playing a piano. The date "OCT 14" is displayed in a red box. Below the photograph, the text "ALONE TOGETHER: LIVE FROM SFJAZZ" is displayed in red, followed by "BENNY GREEN: SOLO PIANO" in bold black text. At the bottom of the page, there is a red "VIEW" button, which is circled in yellow.

2. From the livestream purchase page, click “Buy,” then follow steps 6-9 above. Enjoy the show!