

RULES OF CONDUCT/SUSPENSION OF PRIVILEGES
Occupants, Patrons and Guests of the
SFJAZZ Center

The safety of occupants, patrons and guests of the SFJAZZ Center is of primary concern to the SFJAZZ Board of Trustees. To provide safe facilities and preserve the enjoyment of performances and events by patrons, the Board of Trustees has established a policy outlining Rules of Conduct for occupants, patrons and guests of the SFJAZZ Center and for responding to violations of Rules of Conduct including the circumstances under which the Board of Trustees may suspend SFJAZZ Center privileges.

Section I – Rules of Conduct

Occupants, patrons and guests of the SFJAZZ Center shall conduct themselves in an orderly and safe manner. Conduct of the nature described below shall not be permitted at the SFJAZZ Center and may result in SFJAZZ seeking the remedies described in Section II.

- Any act of violence including conduct, verbal or physical, which tends to cause another to reasonably fear for his or her own personal safety or that of his or her family, friends, associates or property.
- Any threat of violence including direct or indirect, intentional or unintentional, words or actions targeted at another individual.
- Any physical harassment including assault, battery or impeding, blocking or interfering with the normal movement of another individual.
- Unsafe conduct or conduct which creates a safety hazard to others.
- Vandalizing, damaging or destroying property.
- Any illegal or criminal activity.
- Disorderly or disruptive conduct, or causing a nuisance or unreasonable annoyance.
- Failure to follow instructions given by authorized staff or interfering with staff's performance of duties.

Section II – Violations of Rules of Conduct

Violations of the Rules of Conduct shall be cause for one or more of the following remedies:

- Verbal and/or written warning from ushers, front of house staff and/or management staff on duty.
- Refused admission to or ejection from the SFJAZZ Center by management staff on duty.
- Suspension of privileges to enter and attend activities at the SFJAZZ Center.
- Civil action in consultation with the Office of the City Attorney.

The SFJAZZ Board of Trustees has delegated to its Chief Executive Officer (CEO) the authority to enact a suspension of SFJAZZ Center privileges whereby an individual will not be permitted in the SFJAZZ Center facilities for a specified period of time. Prior to enacting any suspension, the CEO shall notify an individual who is threatened with potential suspension notifying them of the reasons therefor, and offering them an opportunity to respond either in person and/or in writing at a hearing before the CEO. The CEO's determination at the close of the hearing shall be communicated to the individual.